

2018 Mercedes Benz E63S AMG 4MATIC Sed (213.089) V8-4.0L Turbo (177.980)

Vehicle > Technical Service Bulletins

NAVIGATION DESTINATIONS CANNOT BE FOUND IN POI DOWNLOAD /
"SEND2BENZ" SERVICE INOPERATIVE



Mercedes-Benz

- Navigation destinations cannot be found in POI Download / "send2benz" service inoperative -

Topic number	LI82.85-P-068210
Version	1
Function group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	06-08-2018
Validity	All model series with Audio 20 (code 520 or 522)
Reason for change	

Complaint

Navigation destinations cannot be transmitted to the vehicle via the "send2benz" service. The vehicle does not receive the transmitted destinations.

Cause

Possibly a faulty configuration in backend system.

Remedy

Currently a remedy is being worked on.

In the event of customer complaints, please contact the mbrace hotline directly to get a temporary solution.

Symptoms

Symptom

Communication/information / Communication / Internet/email / Internet services / Service unavailable

Communication/information / Telematics service / Vehicle status and configuration / Vehicle function programming / Programming not possible